

EMOTIONAL FOOTPRINT REPORT

Learning Management - Midmarket





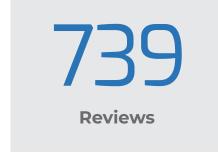








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How to Use the Report

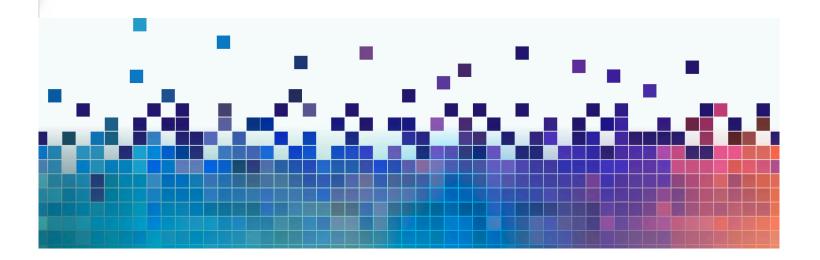
Info-Tech's Category Reports provide a comprehensive evaluation of popular products in the Learning Management - Midmarket market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.

This report is available free of charge for internal use only to assist with software evaluation and selection. Sharing, republishing, distributing, or otherwise copying any portion of this report without the express written consent of SoftwareReviews.com is strictly prohibited.

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Software Directory

LEARNING MANAGEMENT - MIDMARKET SOFTWARE

Selecting software can be overwhelming and one of the biggest challenges facing organizations is understanding the marketplace and identifying all of the available vendors and products. The Software Directory is a comprehensive list of all relevant software vendors in a particular category. Use this page to create the right vendor shortlist by exploring all of the options available to your organization.



A Absorb LMS	Accord LMS	◆ Acorn LMS
Aktiv Mind LMS	вь Blackboard Learn	Blue Sky eLearn Path LMS
☆ BrainCert	Bridge LMS	→ Chamilo LMS
> Continu	Cypher MATRIX	D2L D2L Brightspace
DigitalChalk LMS	Docebo Learning Suite	edx For Business
enabley	.ıl Illumeo	☐ Intellum Platform
* iSpring Learn		Latitude Learning LMS
	U LearnUpon LMS	Lessonly
& Litmos	⊗ LMS365	™ Moodle
Nimble LMS	PeopleFluent Learning LMS	Persona Learning
	SkyPrep LMS	← TalentLMS
b The Brainier LMS	Tovuti LMS	→ Trakstar Learn





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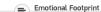
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SOFTWARE REVIEWS

Emotional Footprint Diamond

LEARNING MANAGEMENT -MIDMARKET

The customer experience with a software vendor will be a complex relationship that spans procurement, implementation, service, and support. Picking software can commit you to an extended period with that vendor, and knowing how real users feel about their service experience is crucial before making that commitment. When compared with how fair the price is for the software, you receive a comprehensive overview of the expected interaction and experience with the vendor.

Value Index

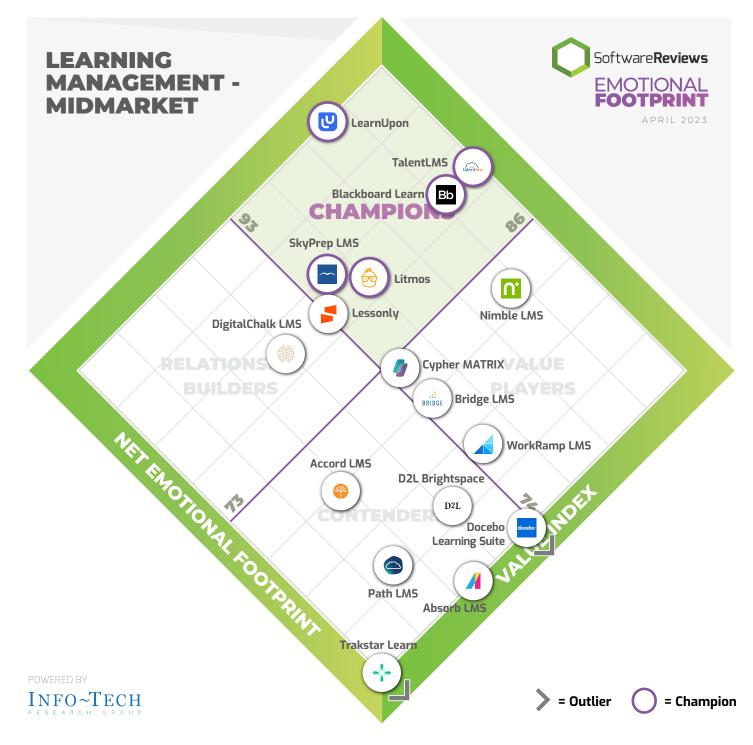
Software pricing can be complicated and confusing, but knowing if you're getting business value for the price you're paying is not. The Value Index metric captures user satisfaction with their software given the costs they are paying.

Net Emotional Footprint

The Net Emotional Footprint measures highlevel user sentiment. It aggregates emotional response ratings across 25 provocative questions, creating a powerful indicator of overall user feeling toward the vendor and product.

Note: The ranges of the axes are dynamically adjusted based on minimum and maximum values in the dataset

The Emotional Footprint Diamond illustrates how users view their interactions with their software vendor compared against their perceived cost to value of the software. This delivers you an in-depth insight into your potential relationship with the vendor.











Emotional Footprint Summary

The Net Emotional Footprint measures high-level user sentiment towards particular product offerings. It aggregates emotional response ratings for various dimensions of the vendor-client relationship and product effectiveness, creating a powerful indicator of overall user feeling toward the vendor and product. While purchasing decisions shouldn't be based on emotion, it's valuable to know what kind of emotional response the vendor you're considering elicits from their users.









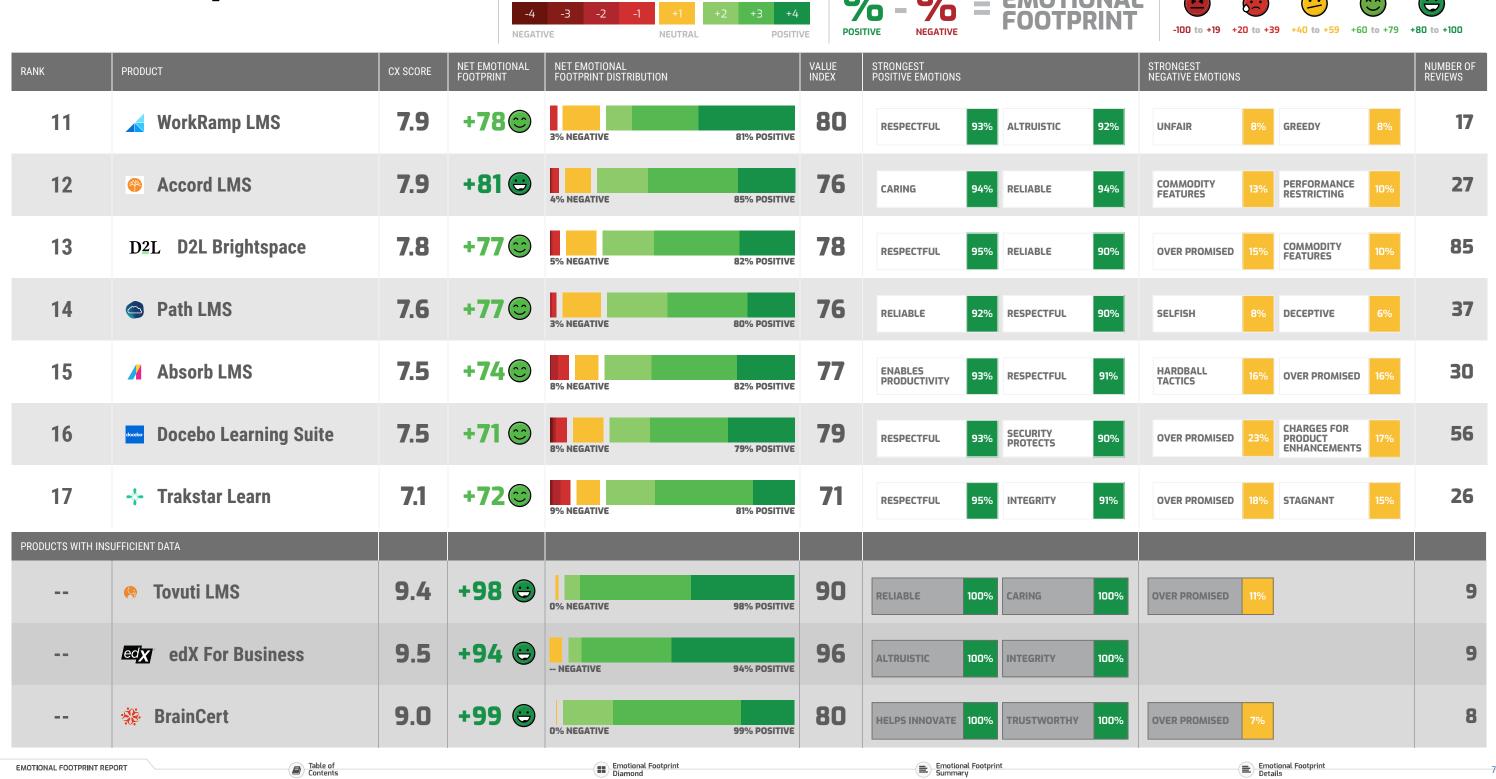






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EMOTIONAL SPECTRUM SCALE

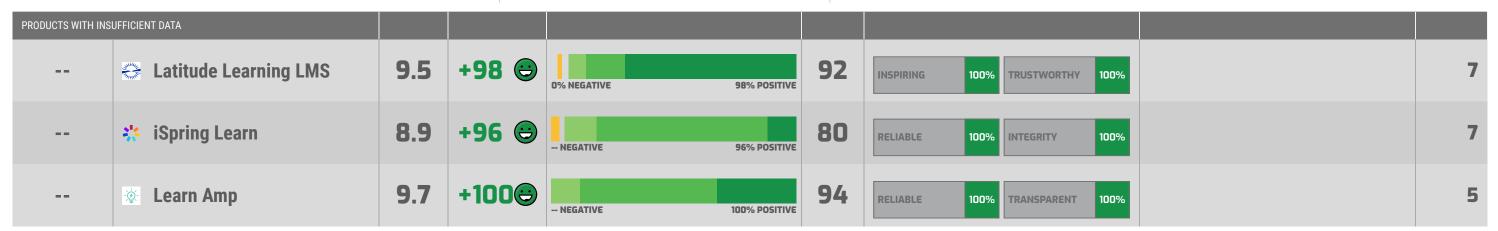




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EMOTIONAL FOOTPRINT REPORT

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EMOTIONAL SPECTRUM SCALE







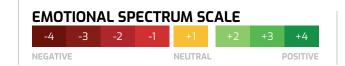








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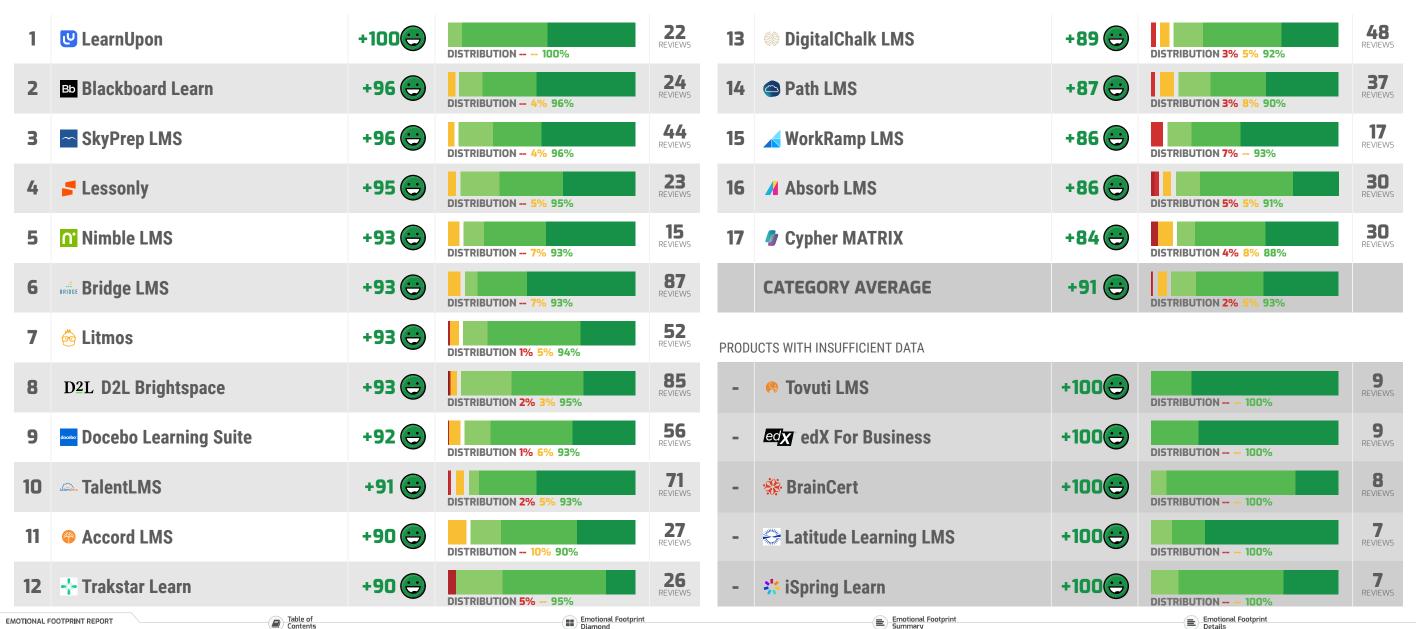






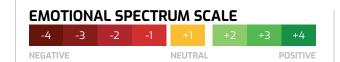


Disrespectful vs. Respectful





























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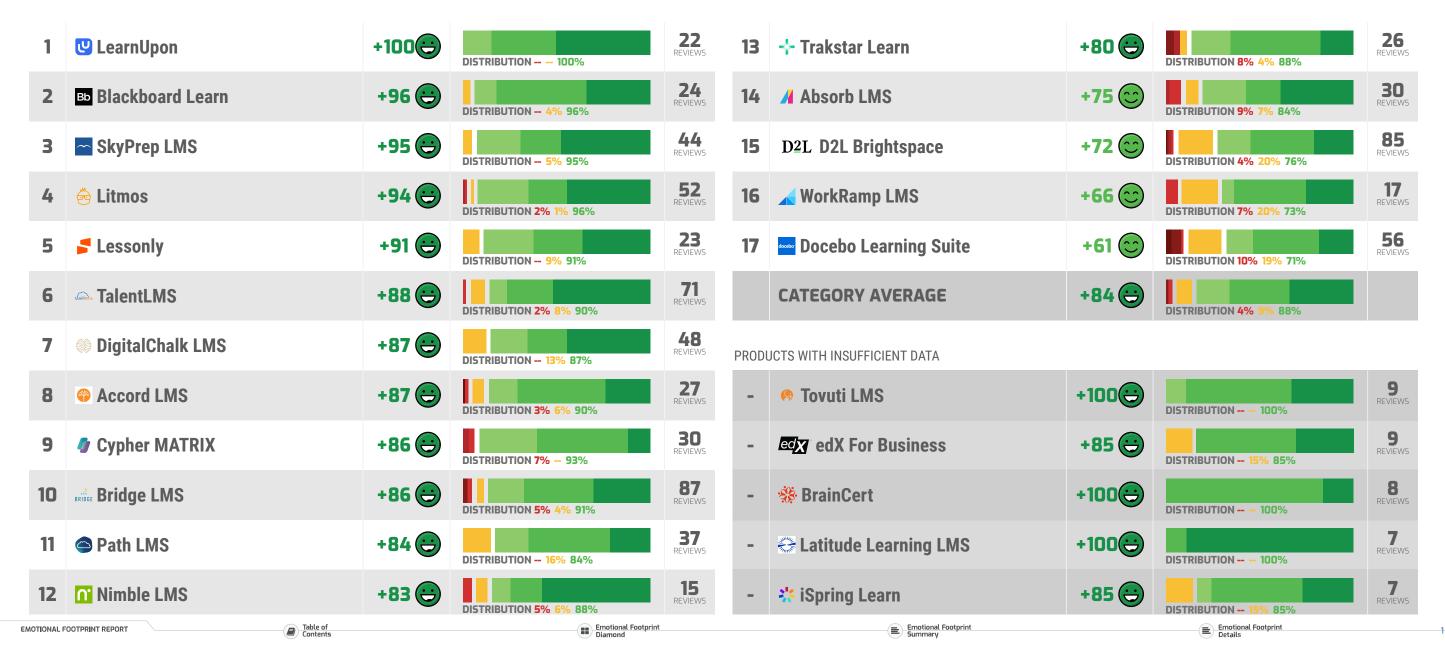








Bureaucratic vs. Efficient

































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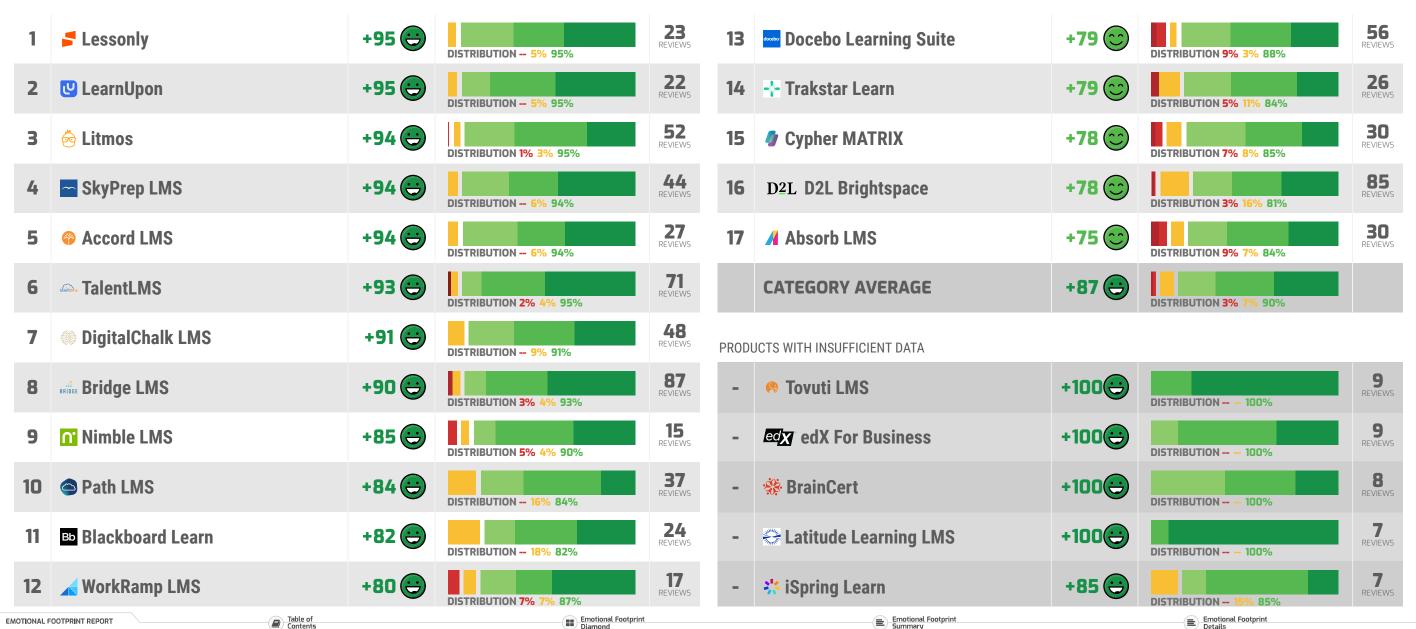








Neglectful vs. Caring



































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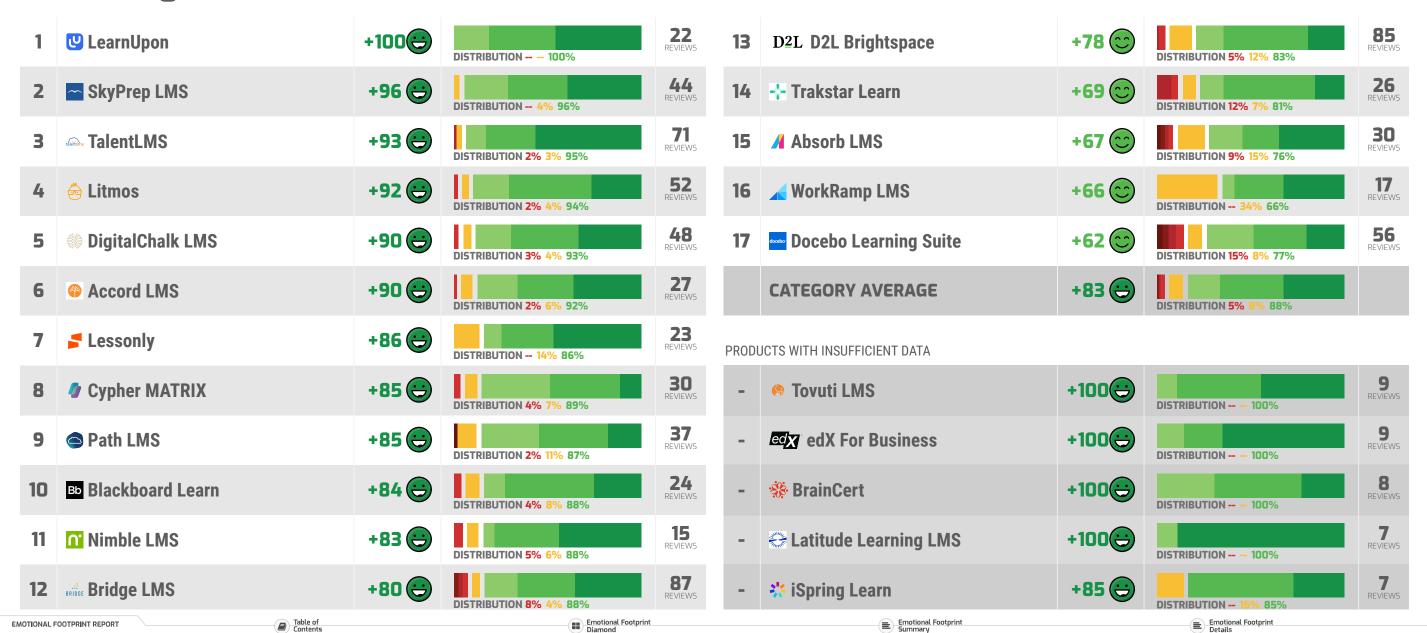






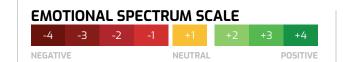


Frustrating vs. Effective

























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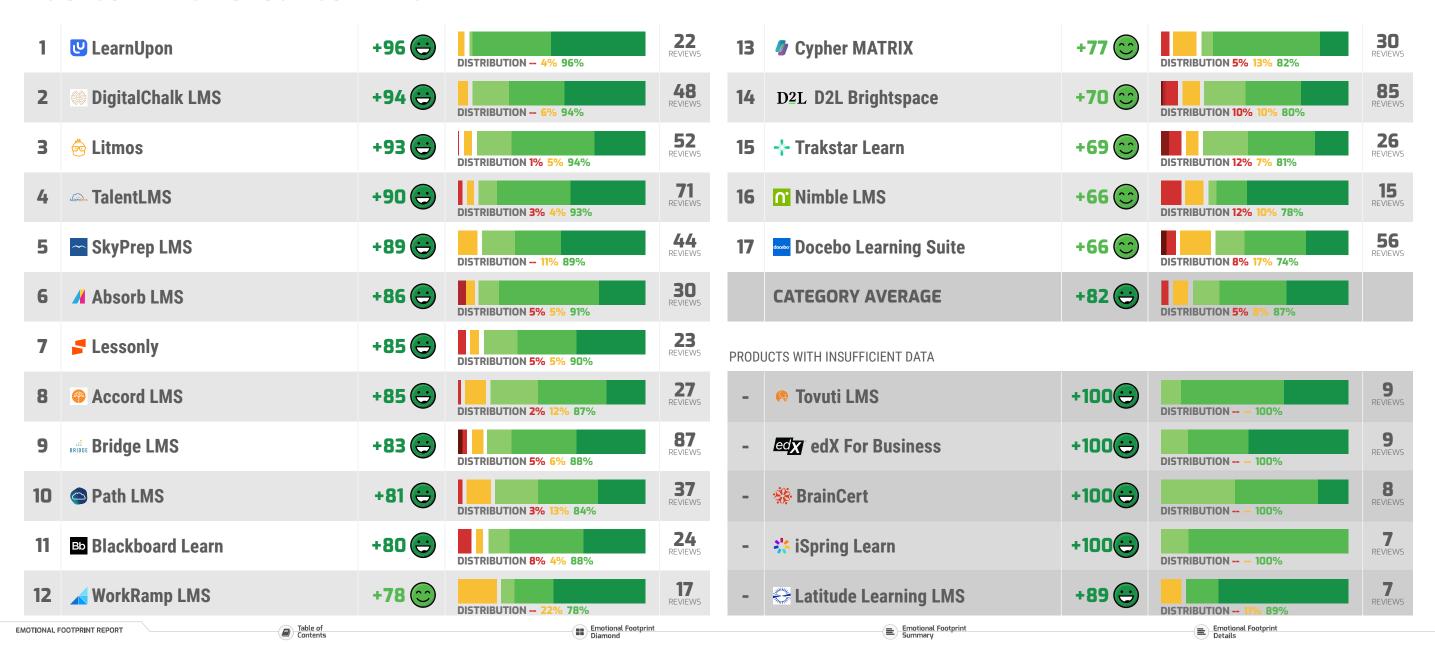






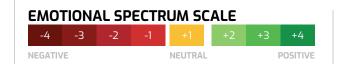


Wastes Time vs. Saves Time









































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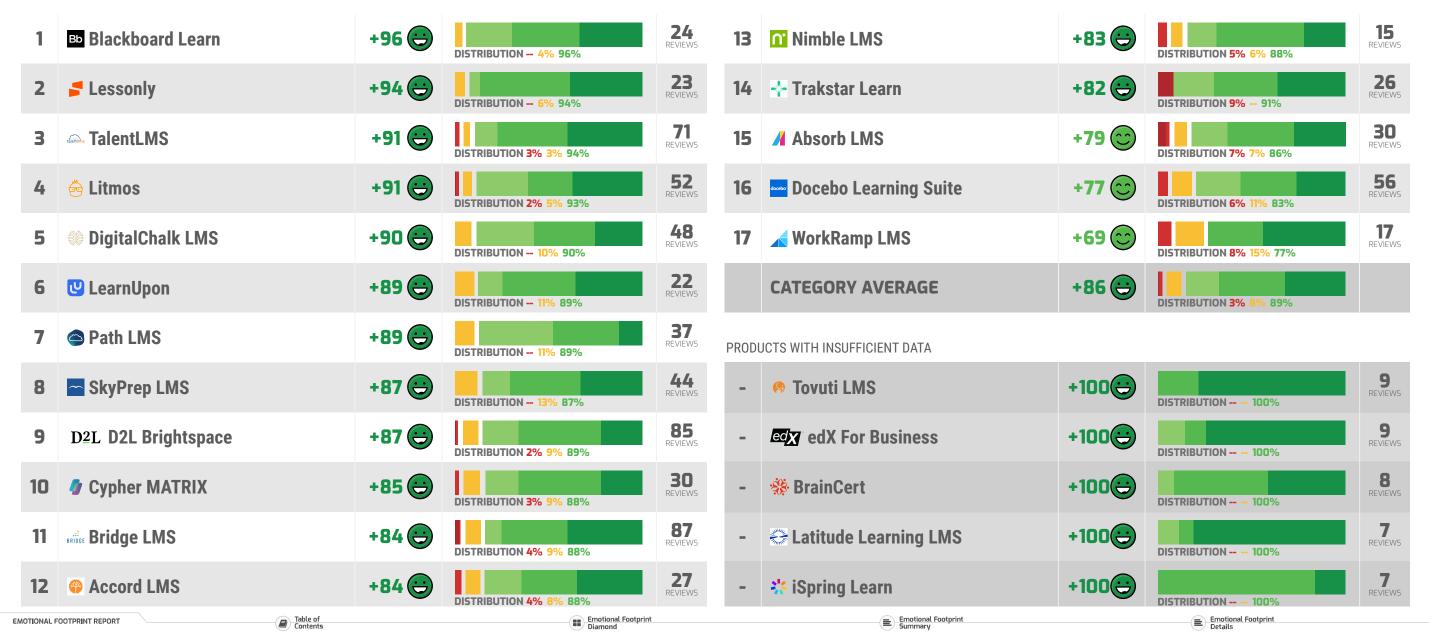








Lack Of Integrity vs. Integrity























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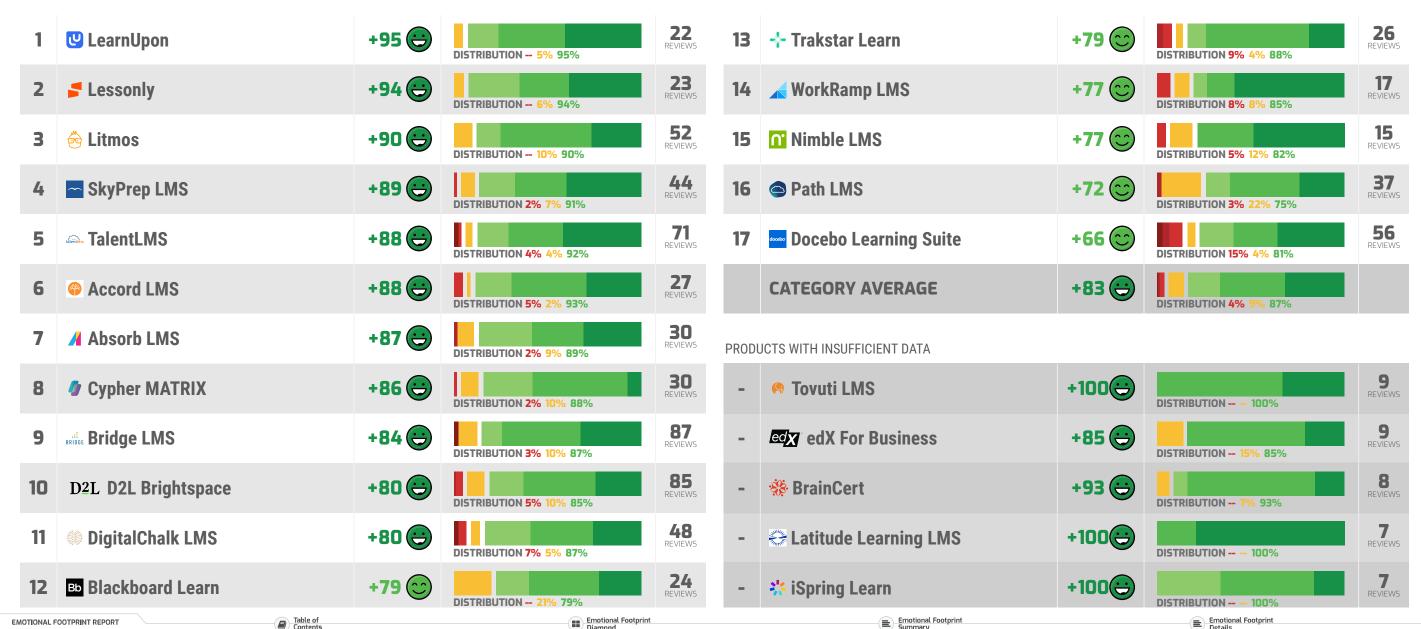








Vendor Friendly Policies vs. Client Friendly Policies

























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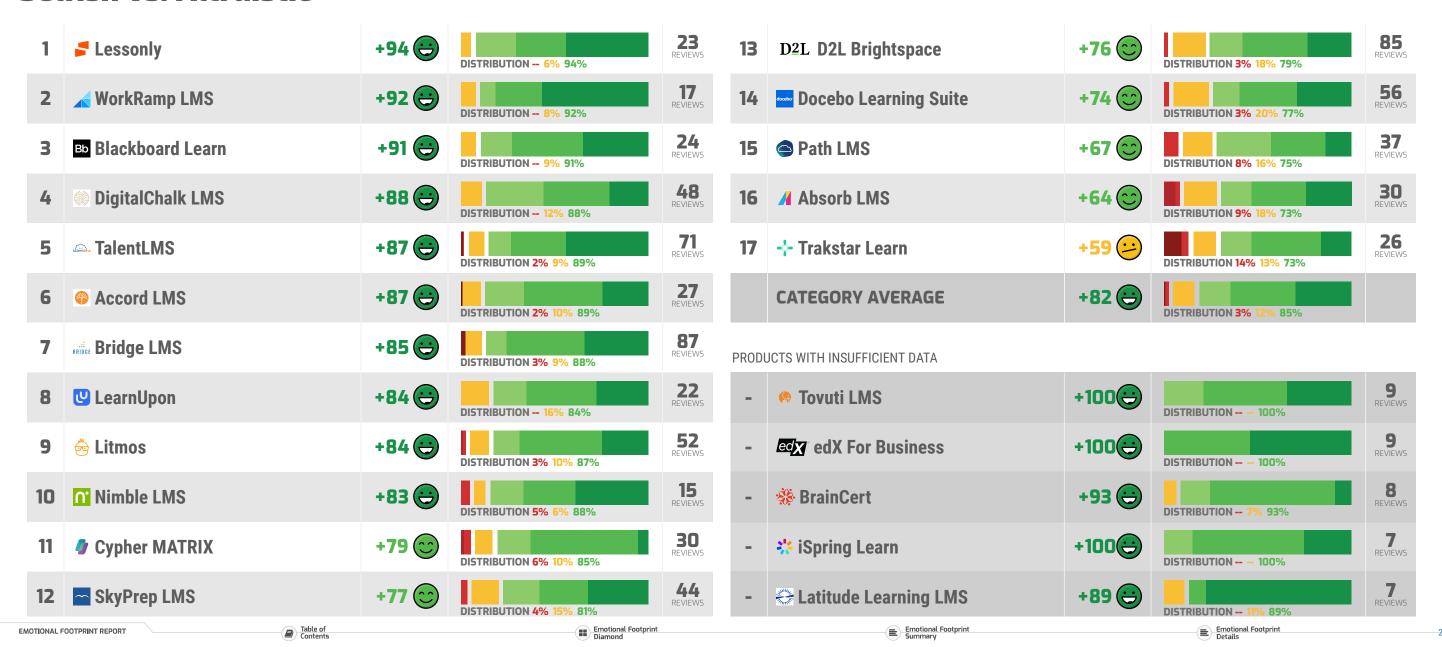








Selfish vs. Altruistic



















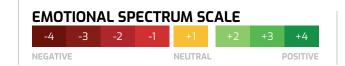








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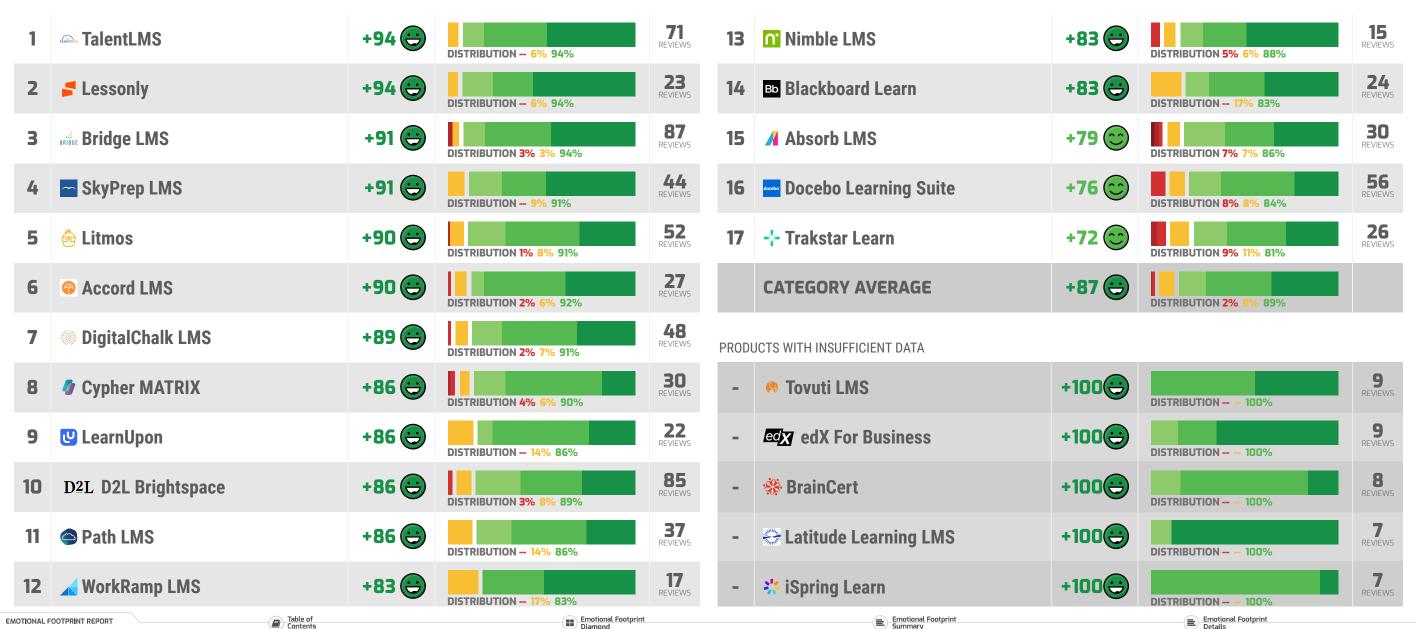








Big Fat Liars vs. Trustworthy

























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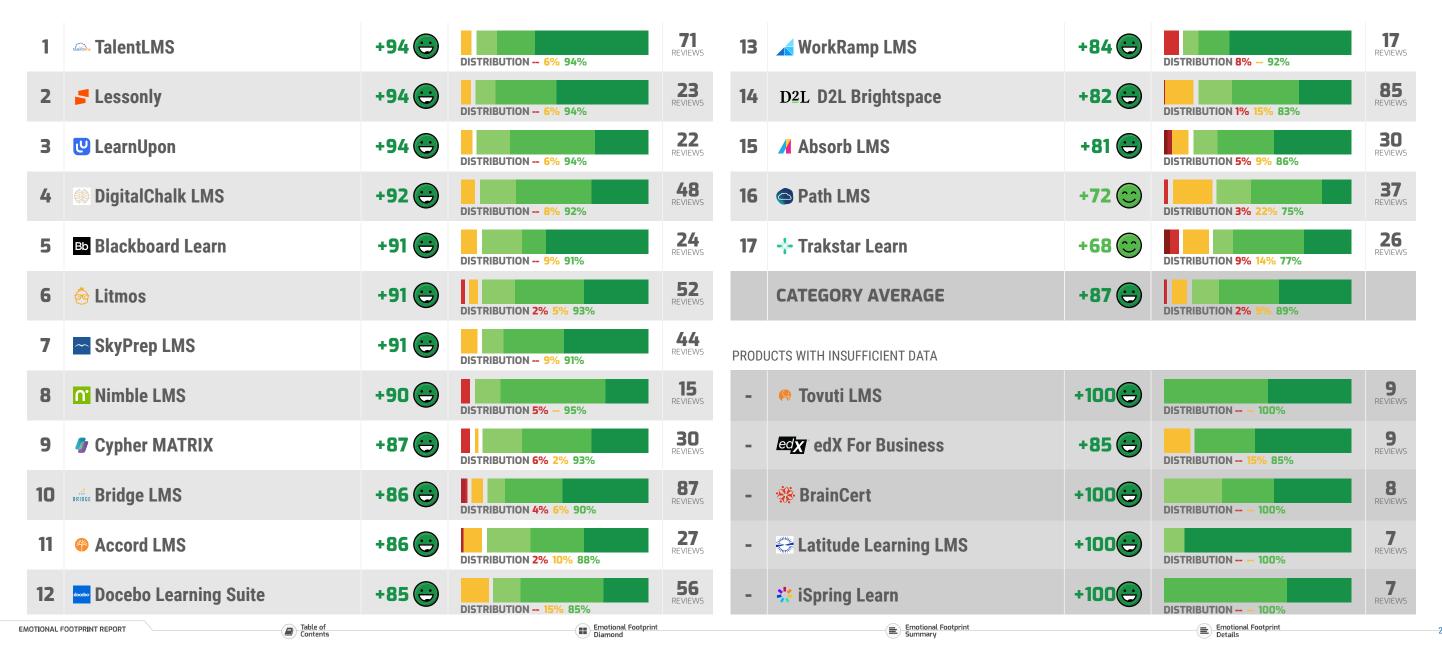








Unfair vs. Fair









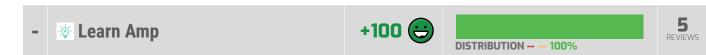
































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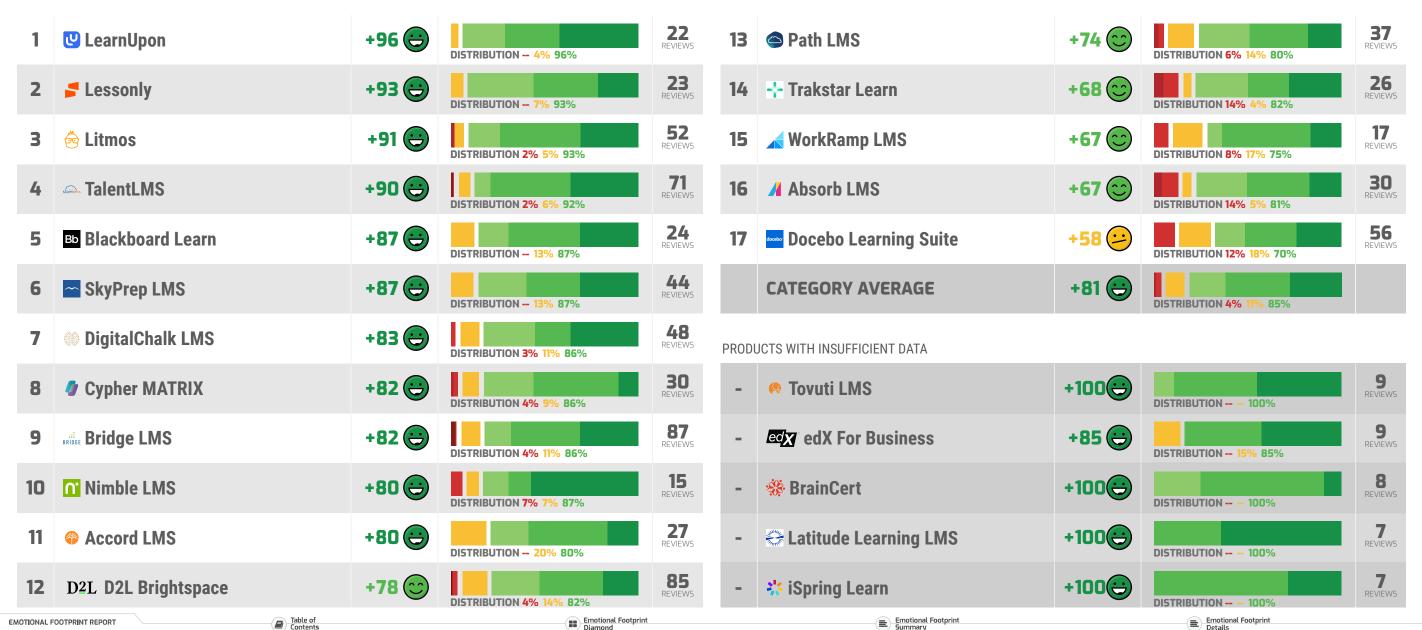






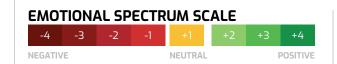


Greedy vs. Generous





























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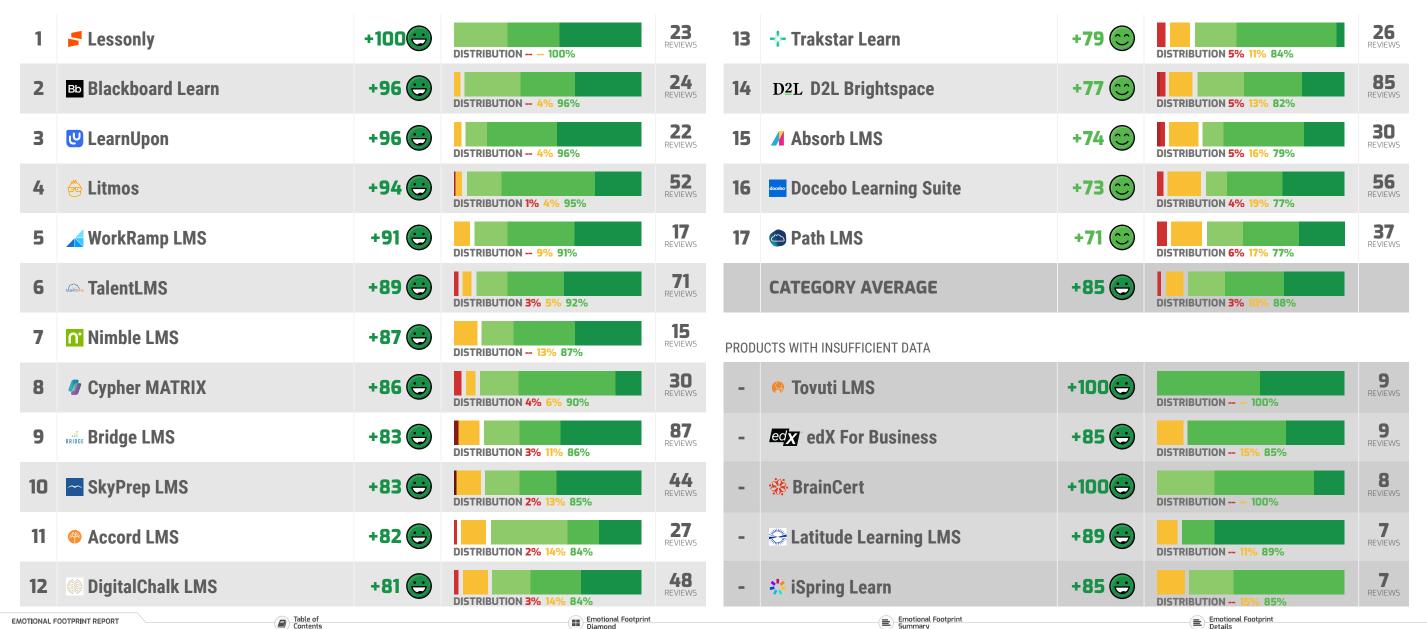








Deceptive vs. Transparent

























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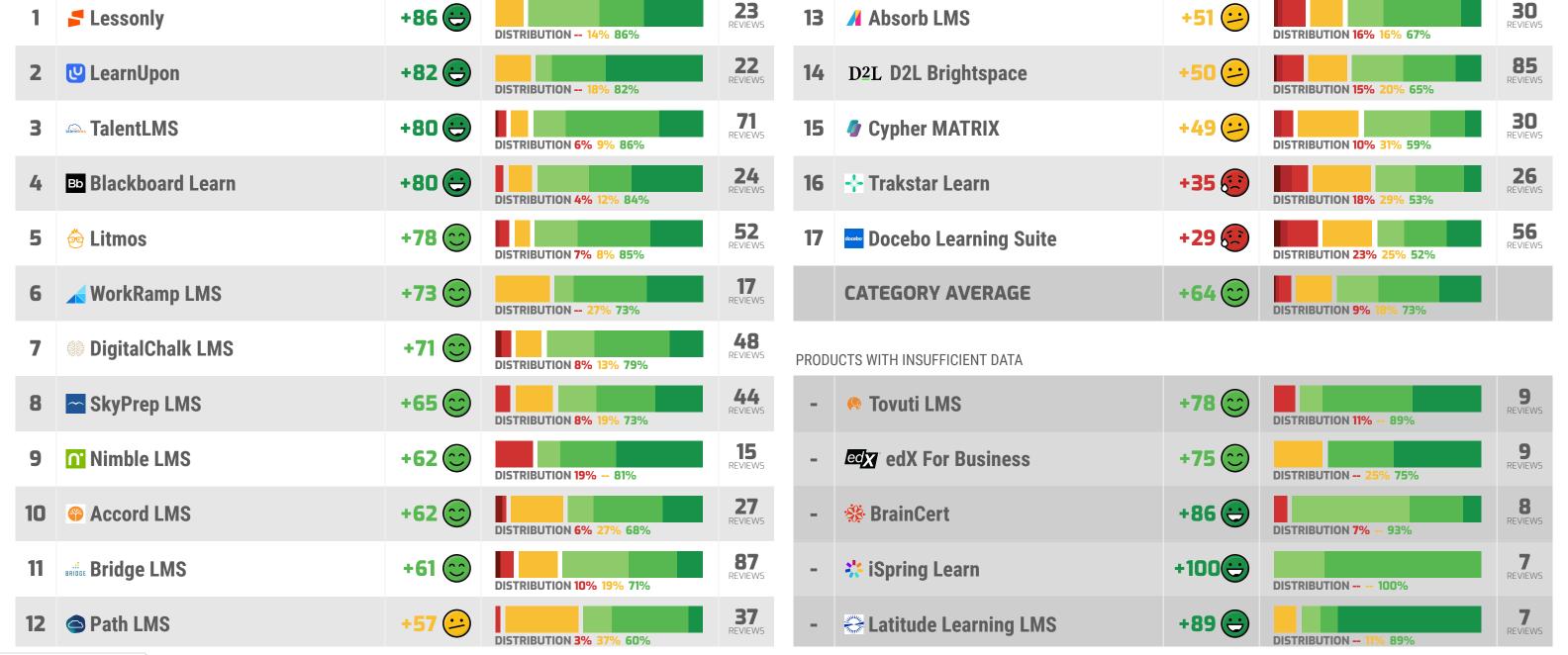








Over Promised vs. Over Delivered







Learn Amp



















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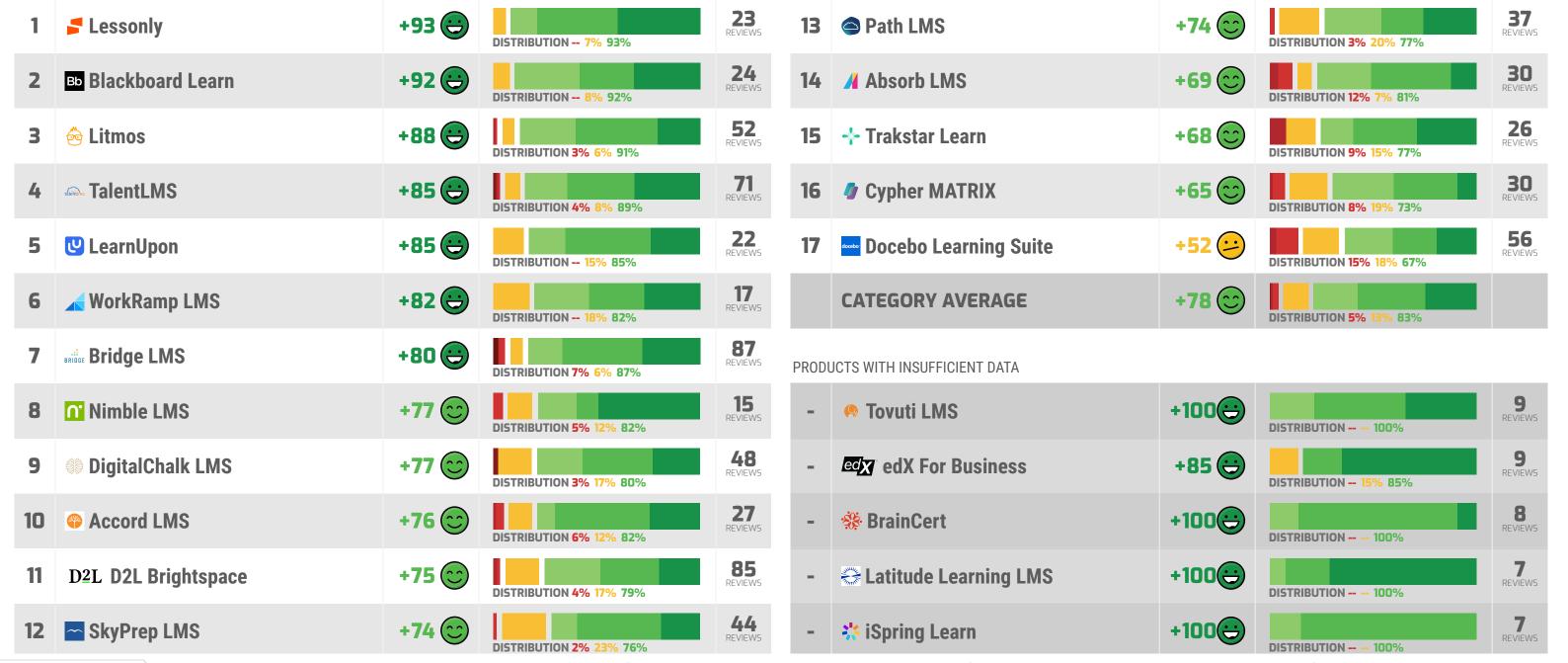








Vendor's Interest First vs. Client's Interest First



























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Hardball Tactics vs. Friendly Negotiation

1	Lessonly	+93 😊	DISTRIBUTION 7% 93%	23 REVIEWS	13	Docebo Learning Suite	+76 😊	DISTRIBUTION 24% 76%	56 REVIEWS
2	Bb Blackboard Learn	+91 😄	DISTRIBUTION 9% 91%	24 REVIEWS	14	D2L D2L Brightspace	+75 😊	DISTRIBUTION 4% 16% 79%	85 REVIEWS
3	Accord LMS	+90 😄	DISTRIBUTION 10% 90%	27 REVIEWS	15	→ Trakstar Learn	+71 😊	DISTRIBUTION 9% 11% 80%	26 REVIEWS
4	TalentLMS	+88 😄	DISTRIBUTION 1% 10% 89%	71 REVIEWS	16	○ Path LMS	+71 😊	DISTRIBUTION 3% 23% 74 %	37 REVIEWS
5	Bridge LMS	+88 😄	DISTRIBUTION 3% 6% 91%	87 REVIEWS	17	Absorb LMS	+58 😕	DISTRIBUTION 16% 10% 74%	30 REVIEWS
6	SkyPrep LMS	+87 😄	DISTRIBUTION 13% 87%	44 REVIEWS		CATEGORY AVERAGE	+82 😊	DISTRIBUTION 3% 12% 85%	
7	⇔ Litmos	+83 😄	DISTRIBUTION 4% 9% 87%	52 REVIEWS	PRODU	JCTS WITH INSUFFICIENT DATA			
8	Cypher MATRIX	+82 😊	DISTRIBUTION 6% 6% 88%	30 REVIEWS	-	Tovuti LMS	+1000	DISTRIBUTION 100%	REVIEWS
9	DigitalChalk LMS	+82 😄	DISTRIBUTION 4% 10% 86%	48 REVIEWS	-	edx edX For Business	+85 😄	DISTRIBUTION 15% 85%	REVIEWS
10	✓ WorkRamp LMS	+80 😄	DISTRIBUTION 20% 80%	17 REVIEWS	-	** BrainCert	+100😊	DISTRIBUTION 100%	8 REVIEWS
11	U LearnUpon	+79 😊	DISTRIBUTION 5% 10% 84%	22 REVIEWS	-	Latitude Learning LMS	+100😊	DISTRIBUTION 100%	7 REVIEWS
12	Nimble LMS	+77 😊	DISTRIBUTION 5% 12% 82%	15 REVIEWS	-	** iSpring Learn	+100😊	DISTRIBUTION 100%	7 REVIEWS
	Table of		Emotional Footprint			Emotional Footprint		Emotional Footprint	



























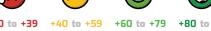


















DinitalChalk I MS

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Accord I MS









Roadblock To Innovation vs. Helps Innovate

	•	DIGITAL LIVIS	+94	DISTRIBUTION 6% 94%	REVIEWS	15	Accord LIVIS	+80	DISTRIBUTION 6% 9% 86%	REVIEWS
2	2	& Litmos	+93 😊	DISTRIBUTION 2% 2% 95%	52 REVIEWS	14	Absorb LMS	+79 😊	DISTRIBUTION 5% 11% 84%	30 REVIEWS
3	3	U LearnUpon	+92 😊	DISTRIBUTION 8% 92%	22 REVIEWS	15	Docebo Learning Suite	+74 😊	DISTRIBUTION 6% 14% 80%	56 REVIEWS
4	4	TalentLMS	+91 😑	DISTRIBUTION 1% 7% 92%	71 REVIEWS	16	✓ WorkRamp LMS	+73 😊	DISTRIBUTION 7% 13% 80%	17 REVIEWS
	5	Cypher MATRIX	+89 😄	DISTRIBUTION 2% 7% 91%	30 REVIEWS	17	Bridge LMS	+71 😊	DISTRIBUTION 5% 19% 76%	87 REVIEWS
(6	SkyPrep LMS	+89 😄	DISTRIBUTION 11% 89%	44 REVIEWS		CATEGORY AVERAGE	+84 😊	DISTRIBUTION 3% 11% 87%	
7	7	Nimble LMS	+88 😄	DISTRIBUTION 12% 88%	15 REVIEWS	PRODU	JCTS WITH INSUFFICIENT DATA			
8	8	Bb Blackboard Learn	+88 😄	DISTRIBUTION 12% 88%	24 REVIEWS	-	Tovuti LMS	+100	DISTRIBUTION 100%	9 REVIEWS
9	9	→ Trakstar Learn	+84 😑	DISTRIBUTION 4% 8% 88%	26 REVIEWS	-	edx For Business	+100	DISTRIBUTION 100%	9 REVIEWS
1	0	Lessonly	+82 😊	DISTRIBUTION 4% 9% 86%	23 REVIEWS	-	※ BrainCert	+100	DISTRIBUTION 100%	REVIEWS
1	11	D2L D2L Brightspace	+82 😑	DISTRIBUTION 4% 11% 86%	85 REVIEWS	-	Latitude Learning LMS	+100	DISTRIBUTION 100%	7 REVIEWS
1	12	Path LMS	+81 😄	DISTRIBUTION 19% 81%	37 REVIEWS	-	* iSpring Learn	+100😄	DISTRIBUTION 100%	7 REVIEWS
1	9 10	Bb Blackboard Learn → Trakstar Learn Lessonly D2L D2L Brightspace	+88 ÷ +84 ÷ +82 ÷ +82 ÷ •	DISTRIBUTION 12% 88% DISTRIBUTION 4% 8% 88% DISTRIBUTION 4% 9% 86% DISTRIBUTION 4% 11% 86%	24 REVIEWS 26 REVIEWS 23 REVIEWS		Tovuti LMS edx edX For Business BrainCert Latitude Learning LMS	+100 ÷ 100 ÷	DISTRIBUTION 100% DISTRIBUTION 100% DISTRIBUTION 100%	PREVIEWS REVIEWS















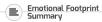
















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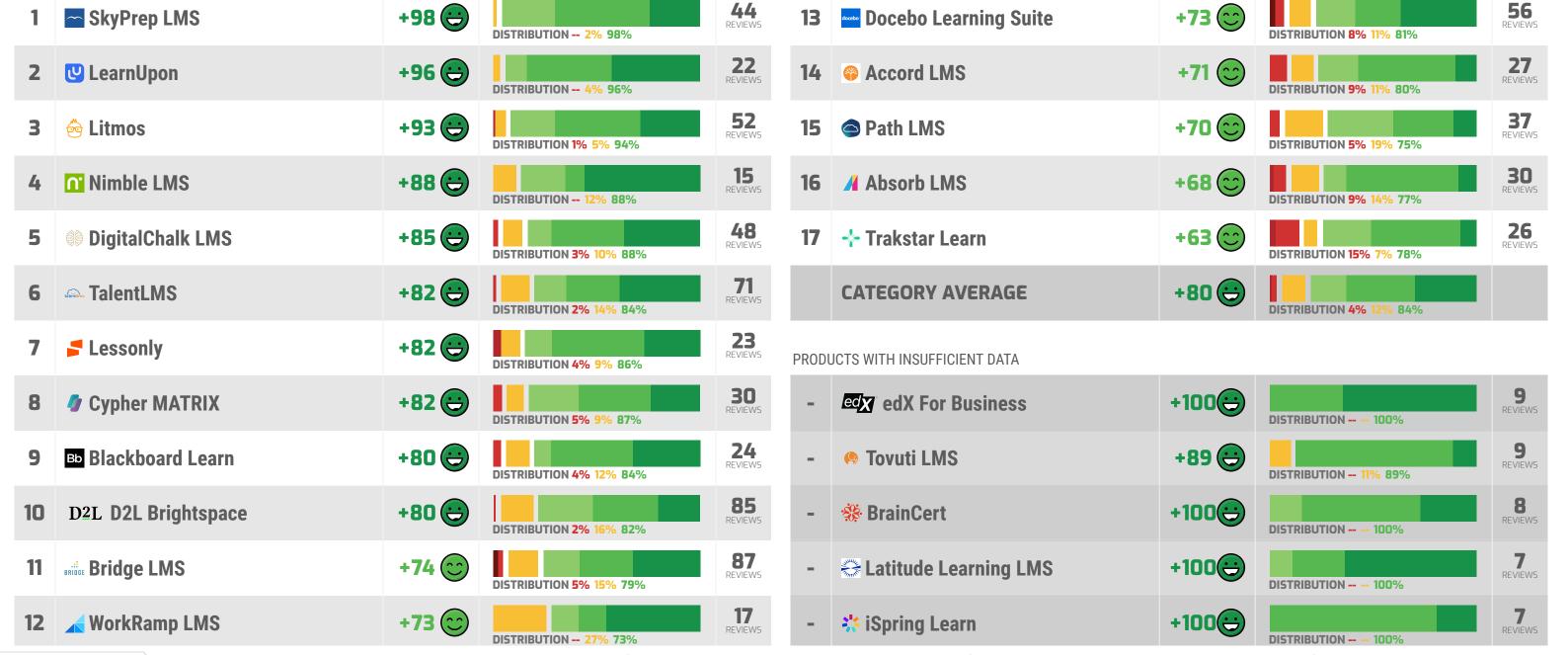


+40 to +59 +60 to +79



+80 to +100

Stagnant vs. Continually Improving















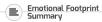
















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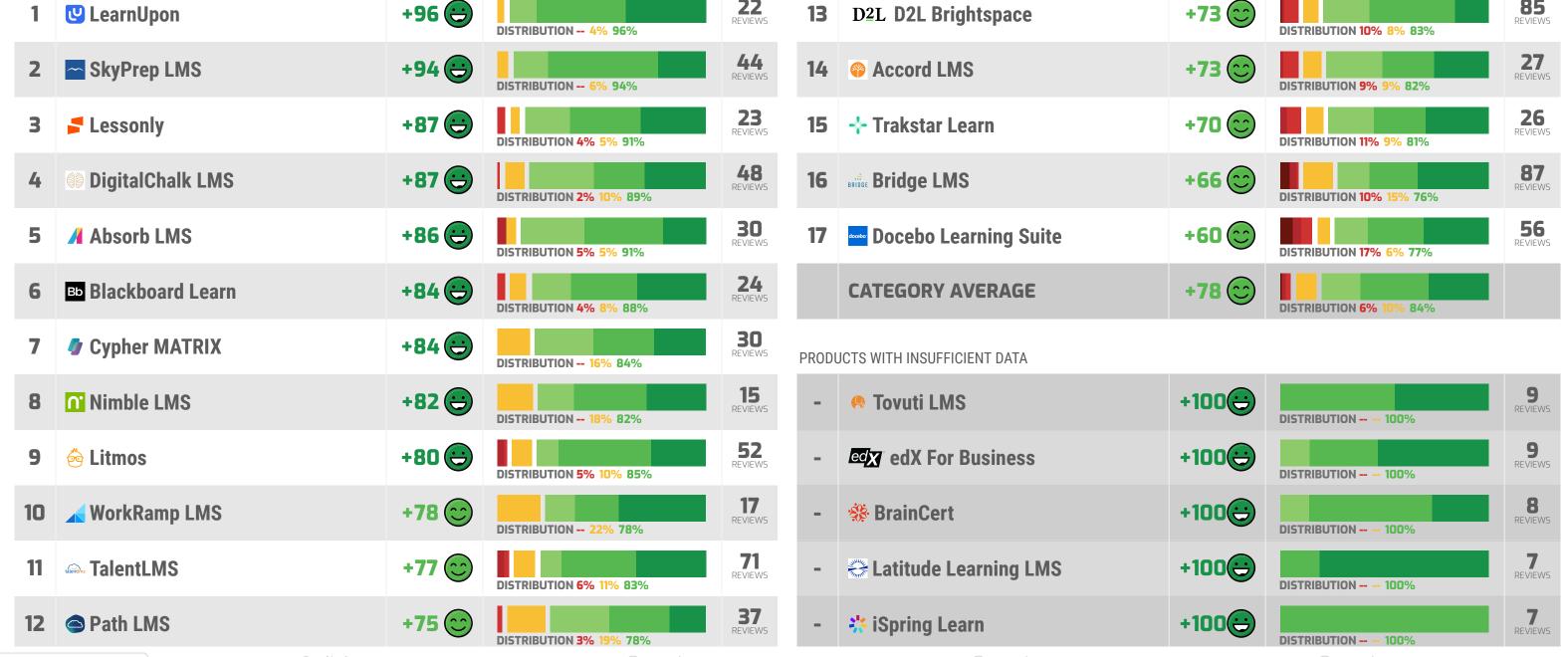








Charges For Product Enhancements vs. Includes Product Enhancements































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52











30

Leverages Incumbent Status vs. Appreciates Incumbent Status































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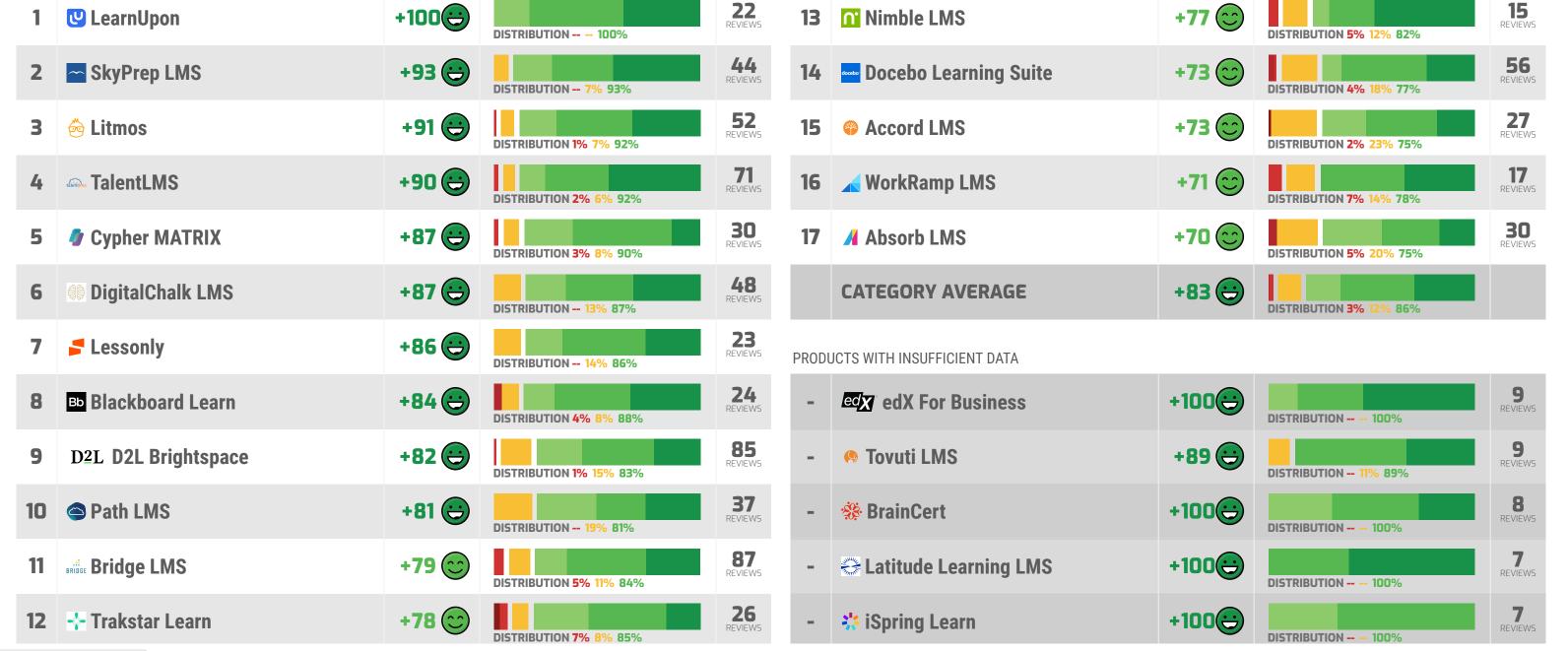








Despised vs. Inspiring























































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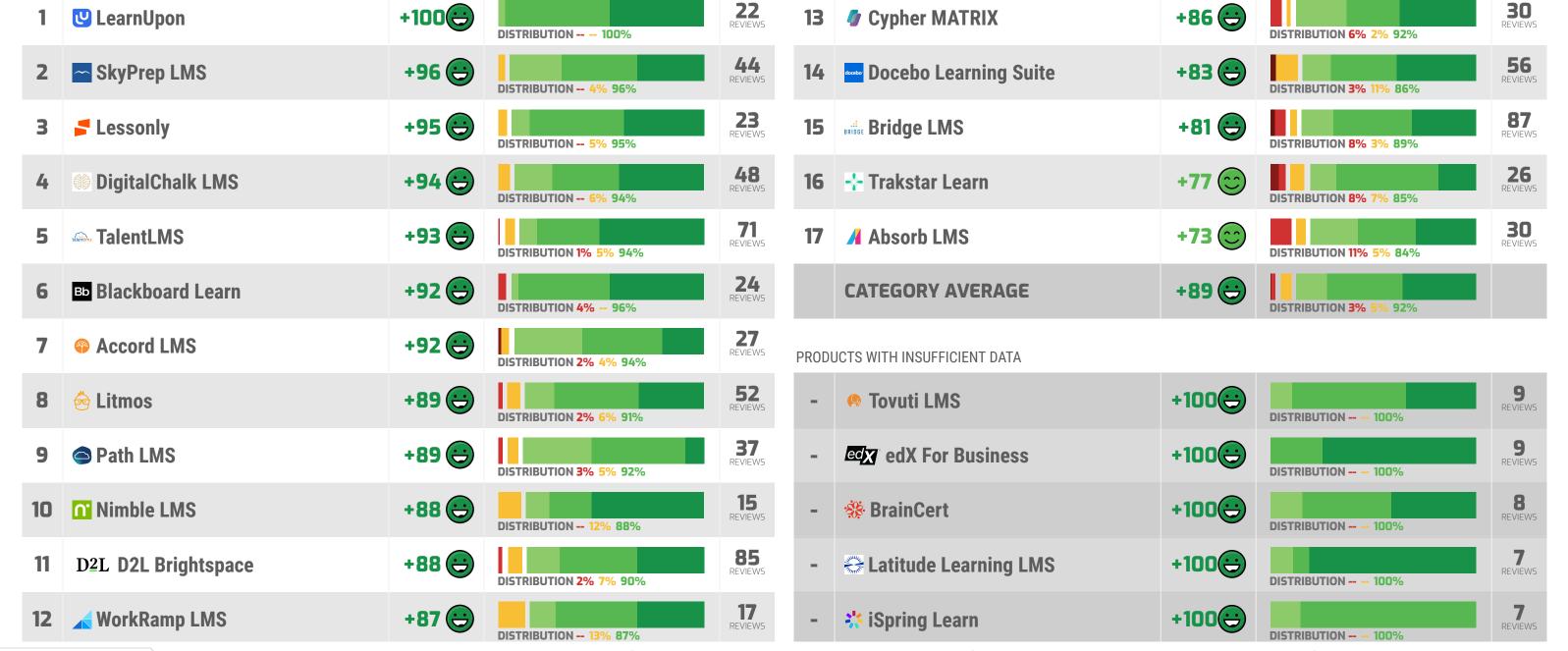








Unreliable vs. Reliable



























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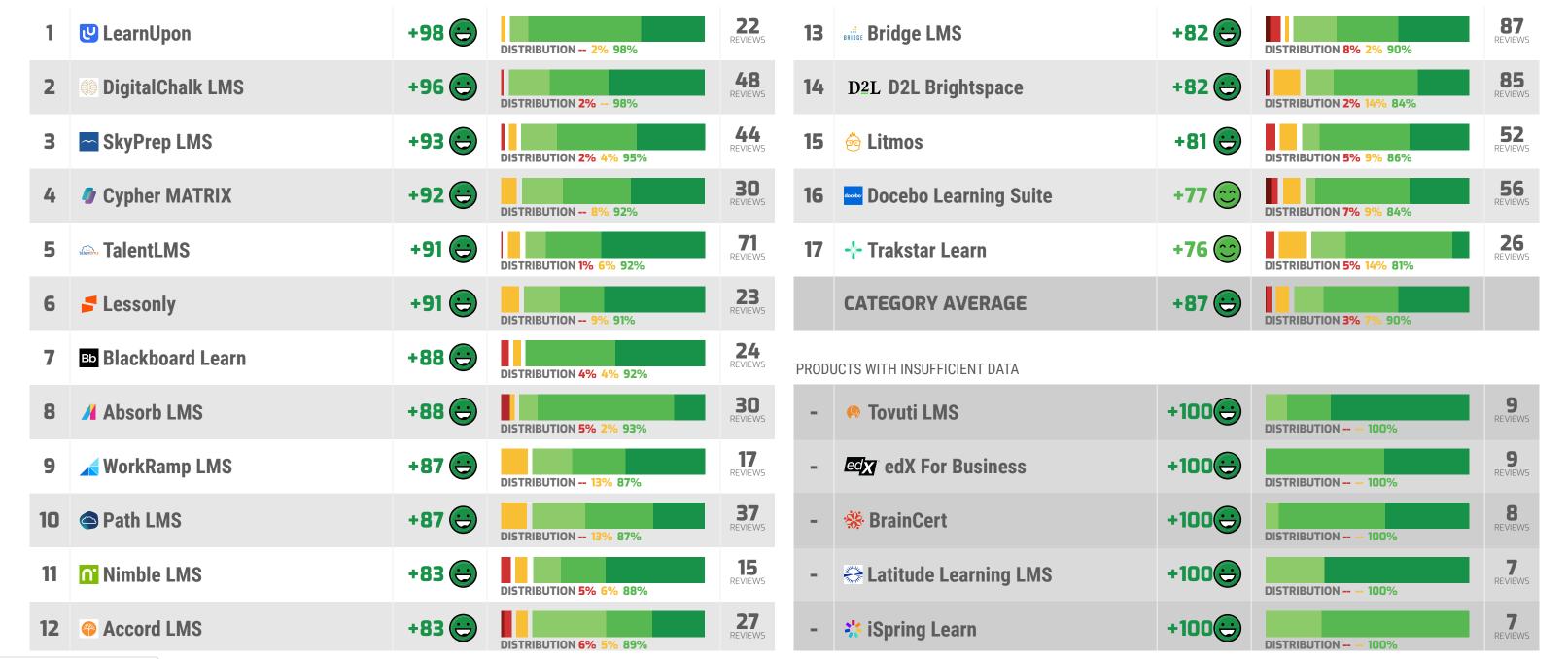








Restricts Productivity vs. Enables Productivity



























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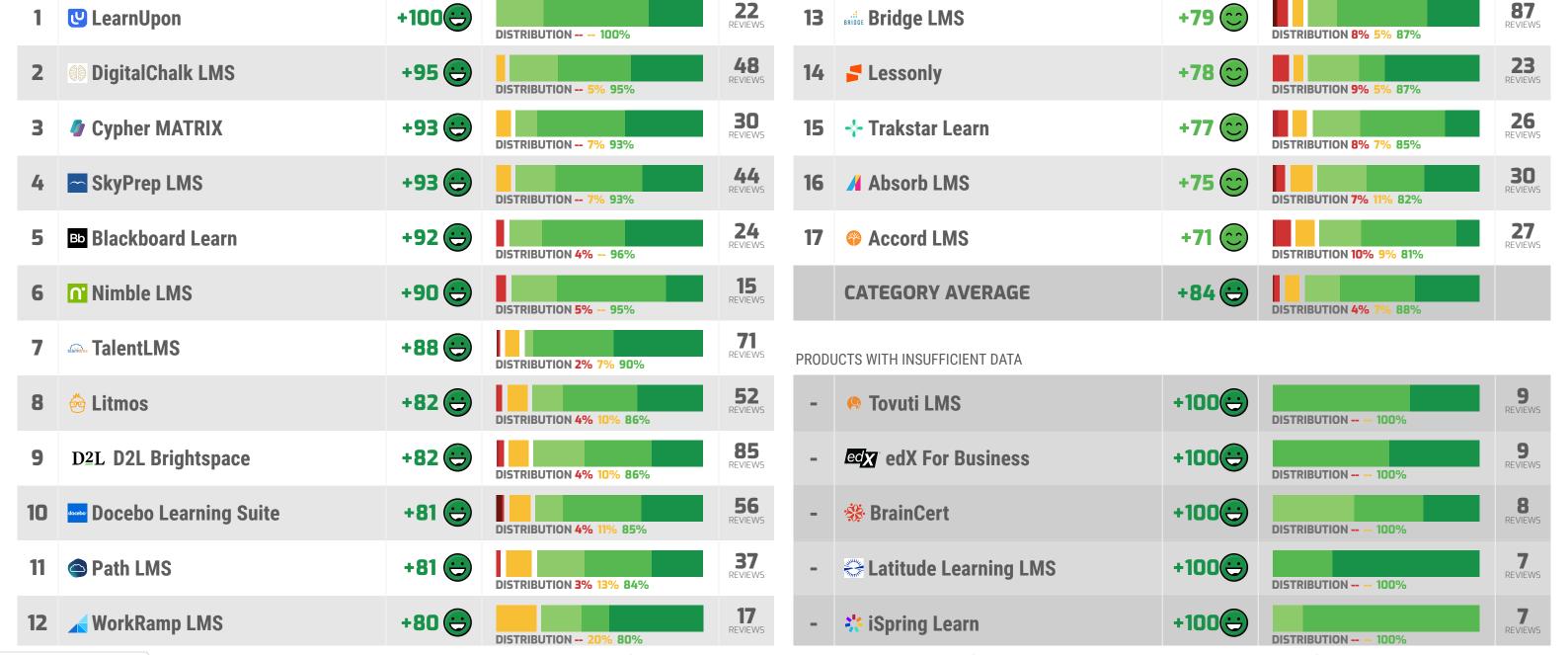








Performance Restricting vs. Performance Enhancing



























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Commodity Features vs. Unique Features



























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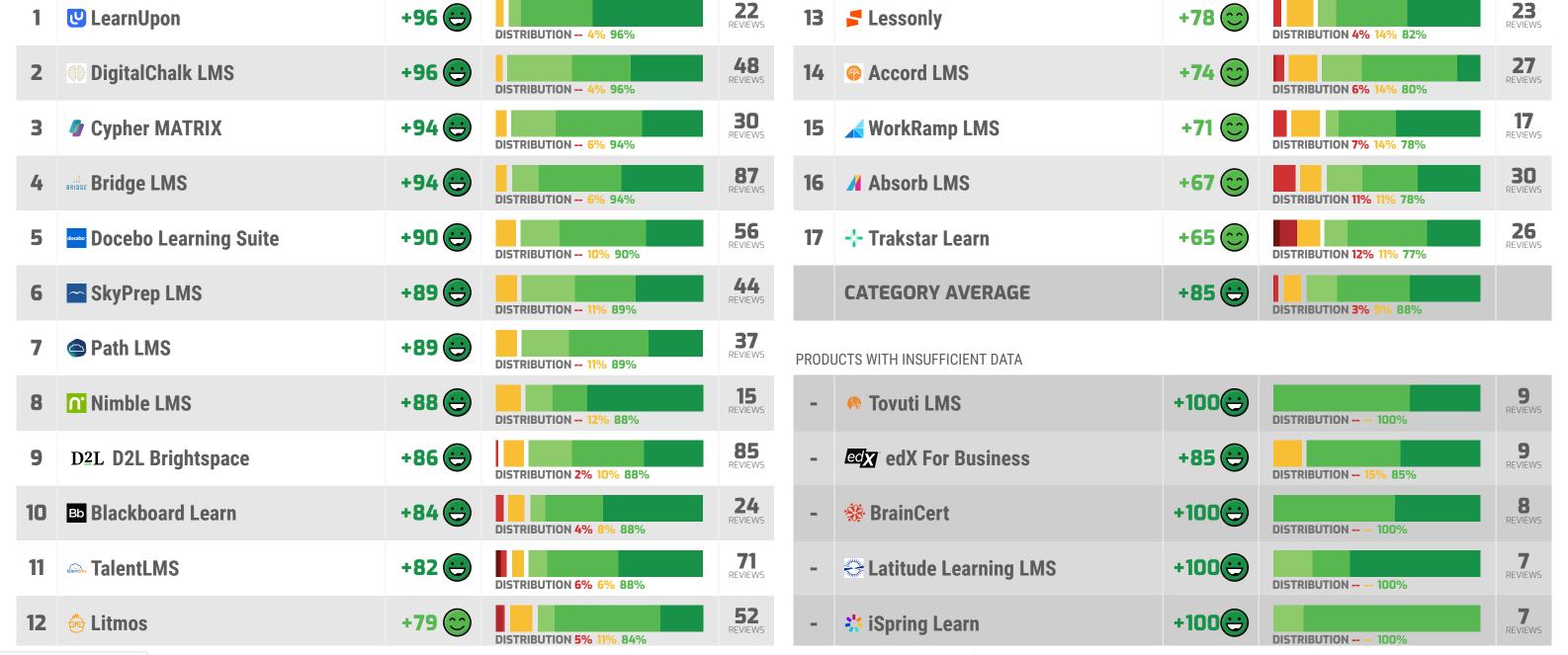








Security Frustrates vs. Security Protects



+100 😑





Emotional Footprint Details

Learn Amp













